



On 1 January 2010 the Swedish Transport Agency takes over driving licence administration from the county administrative boards



The aim is to save time and costs

Modern technology and centralised responsibility for driving licence administration will streamline the overall process. From 1 January 2010, the Swedish Transport Agency will deal with all decisions relating to driving licences. As the administration of driving licences is centralised with us, we will be automating many processes and developing more e-services for citizens and stakeholders. With modern technology complementing human skills, matters will be dealt with more quickly while maintaining integrity with regard to legal and security aspects.

Some delays expected

It may take slightly longer to deal with driving licences during the first half of 2010, while the organisation is being restructured and new technology is being developed. We thank you in advance for your understanding in this matter. Needless to say, we will do everything we can to make sure things progress as smoothly as possible. Our ultimate aim is to give you better access and faster service.

SRA to deal with theory and practical tests

The Swedish Road Administration (SRA) will remain responsible for theory and practical tests. The Swedish Transport Agency is the authority to contact for all other issues.

Please don't hesitate to contact us!

Contact us if you have any questions.

All about driving licences – www.korkortsportalen.se

The Driving Licence Portal is intended for citizens and the business community. There is useful information and guidance on a variety of driving licence issues, along with various e-services. Feel free to take a look at www.korkortsportalen.se – the pages are mainly in Swedish but some information is available in English under the International heading.

Other ways to contact us

From 1 January 2010 you can also contact us in the following ways:

Postal address: Swedish Transport Agency, SE-701 97 Örebro, Sweden

Phone: +46 (0)771-81 81 81

Sincerely

The Swedish Transport Agency